

Louisiana Grills Warranty:

What Are The Warranty Terms?

Our wood pellet grills carry a five-year limited warranty from the date of purchase to the original owner only, against defects and workmanship on all steel parts (excluding the burn grate) and three years on all electrical components. There is NO specific warranty on the grill probe, meat probe, the paint, powder coat, burn grate, grill cover and all gaskets or against damage caused from corrosion.

How Does One Submit A Warranty Claim?

Please contact our Warranty Department at 1-877-303-3134 with the following information. You may be asked to email photos or a copy of your receipt. Below is some helpful information to have ready:

- Name
- Shipping Address
- City, State, Zip/Postal
- Phone number
- Model number
- Serial number
- Date of purchase
- Place of purchase